

## **Rail Delivery Group**

### **Summary of the proceedings of the meeting on**

**31 March 2015**

#### ***Present***

Martin Griffiths (Chair) (Stagecoach)  
Michael Roberts (Director-General) (RDG)  
David Brown (Go-Ahead)  
Chris Burchell (Arriva)  
Patrick Butcher (Network Rail)  
Andrew Chivers (National Express)  
Alistair Gordon (Keolis)  
Jeremy Long (MTR)  
Peter Maybury (Freightliner)  
Tim O'Toole (First Group)  
Paul Plummer (Network Rail)  
Alain Thauvette (DBSchenker)  
Phil Whittingham (Virgin)

#### ***Apologies***

Dominic Booth (Abellio)  
Mark Carne (Network Rail)  
David Stretch (Serco)

#### ***In attendance***

Nick Ellins (RDG)  
Edward Welsh (RDG)  
Billy Denyer (RDG, minutes)

*(Engineering work review):* Anton Valk, Graham Smith, Graham Spiby

*(National reputation campaign):* Tim Duffy, Camilla Kemp, Cressida O'Shea, Nicki Hare

#### **Approval of the record/progress on action points from the meeting on 24<sup>th</sup> February**

The minutes of the RDG meeting on 24<sup>th</sup> February were agreed to be an accurate record.

Outstanding action points were briefly discussed, including work to establish options for better aligning existing ATOC governance with the RDG Information and Ticketing workstream.

#### **Director-General's Report and RDG Workstream Activity Report**

MG advised that the proposed changes to Scottish transport policing had implications across Great Britain, not just in Scotland, and members agreed to set up a working group to work with the BTP/A and civil servants on the issue.

MR and NE had met Richard Price and senior ORR colleagues to discuss RDG-ORR engagement, and will continue to do so on a quarterly basis.

#### **Engineering work review**

Anton Valk highlighted the findings from the draft Executive Summary of the engineering work review.

The review identified potential ways to improve possession productivity, whilst AV also highlighted the need for accurate passenger information, identification of more diversionary routes (particularly around London), and options for outsourcing maintenance.

Several members commented that the recommendations must be backed up by strong empirical evidence and robust risk assessment.

## **Communications**

### National reputation campaign

A proposal was presented for a campaign and metrics through which to assess its effectiveness. Whilst there was general support for a campaign to improve the industry's reputation, a number of issues were raised in discussion. MG undertook to consider how best to address them.

### Communications funding

Funding was requested for three areas of work by RDG communications in 2015/16. Members supported the funding request and emphasised the importance of continued intensive stakeholder engagement.

## **Any other business**

There were no other items of business.