PAPER TO RDG BOARD

Meeting Date: 18 December 2018

Paper Title: Minutes from last meeting

Author: Naomi Rial

Sponsor: Paul Plummer

Paper Date: 16 November 2018

Reference: Paper 1a

6 NOVEMBER 2018

RDG OFFICES, 200 ALDERSGATE STREET, LONDON EC1A 4HD

ATTENDEE LIST

| Attendees | Organisation | |
|------------------------|--------------|--|
| Chris Burchell | Arriva | |
| Andrew Haines | Network Rail | |
| Paul Plummer | RDG | |
| Charlie Hodgson | Go-Ahead | |
| Jo Kaye | Network Rail | |
| Martin Griffiths | Stagecoach | |
| Peter Strachan | Serco | |
| Robin Gisby | DOHL | |
| Steve Montgomery | First Group | |
| Phil Whittingham | Virgin | |
| Jeremy Long | MTR | |
| Dominic Booth | Abellio | |
| Julian Drury | Trenitalia | |
| John Thomas | RDG | |
| Andy Bagnall | RDG | |
| Gary Cooper | RDG | |
| Naomi Rial RDG | | |
| Guest Attendees: | | |
| Paul McMahon | Network Rail | |
| David Statham | Southeastern | |
| Andy Wakeford | RDG | |
| Silke Avery (observer) | RDG | |

Apologies: Alistair Gordon (Keolis), Gordon Wakeford (RSG), David Brown (Go-Ahead), Ernesto Sicilia (Trenitalia), Mark Thurston (HS2), Hans-Georg Werner (DB Cargo)

MINUTES OF LAST MEETING

| Item No. | Approval of record |
|----------|--|
| | Chris Burchell welcomed everyone to the meeting. |
| | Keolis UK Limited have fulfilled the criteria for Full RDG membership and Alistair Gordon is agreed as the representative on the RDG Board. |
| 1 | The Board noted the tragic accident this week where a contractor working on a possession was struck outside the possession limits near South Croydon. The Board expressed sympathy and was given a brief description of what is already known. |
| | The Minutes from last meeting |
| | The minutes from the last meeting held on 18 September 2018 were agreed as a true and accurate record. |
| | Action updates |
| | Actions are either complete prior to the meeting or on the agenda for discussion. |

| Item No. | RDG activity update | | |
|----------|---|-------------------|------------------|
| | CEO Report | | |
| | Paul Plummer referred Board members to the price | ority dashboard r | eports. |
| 2 | Paul noted a correction to the wording about the Ombudsman in the CEO report that now reads: 'Customer Board members for the Owning Groups have agreed to mitigate the impact of Network Rail's partial membership by covering the cost of settling claims where infrastructure is the root cause.' | | |
| | Andrew Haines asked whether there was representation for stations and Jeremy Long the quite good, but an additional route person would be | ought that repre | |
| | Paul highlighted the need to engage with Board members or their Finance Directors/CFOs in relation to the RDG budget discussions. | | |
| | Paul will come back to the Board having reviewed the current Board priorities. | | |
| 1811.01 | Paul to propose revised RDG Board priorities for agreement | Paul Plummer | March meeting |

| Item No. | Approvals and endorsements |
|----------|--|
| 3 | Paul Plummer sought approval for the establishment of a Nominations Committee, primarily to review the person specification of the Chair role and consider Chris Burchell's tenure as he nears two years in the role. Members of the Committee will be Chris Burchell, Andrew Haines, David Brown and Paul Plummer. Proposal agreed. |

| Item No. | Today and Tomorrow's Railway Portfolio | | |
|----------|--|--|--|
| item No. | Today and Tomorrow's Namway Fortiono | | |
| | Paul McMahon joined the meeting to provide an upon the reported that there are no show-stopper red right that many of the RAG statuses reported in the paper recent TOC deep dives have taken place. Board risks still remain currently, they are confident in serious or widespread impact on customers. | isks for Decemb per have been up I members confi | er 2018 and odated since rmed where |
| | Jo Kaye reported that the D26 May 2019 offer will be with operators by a Friday as per agreed timescales (except for a recent GTR weekend bid). December 2019 Crossrail is the most significant factor to consider. If McMahon will report back to the Board in correspondence about the updated RAG status for the May 19 timetable – particularly in relation to the treatment and options around any continuing red risks, given where we are in timetable process. | | end bid). For nsider. Paul the updated ne treatment |
| 4 | Andrew Haines plans to bring back proposals to improve the BAU timetabling process in February. | | |
| | Performance | | |
| | The proposal to extend the RDG Board meeting to on train performance was approved. In future the Board and Gary Cooper will bring back more de December RDG Board meeting. | ere will be a 'Par | t B' to RDG |
| | People plan | | |
| | Gary Cooper updated the Board on the development of the 'People Plan' in time for the November roundtable with the SOS. There was support for the development of a long-term employee engagement plan and Gary will share an update at December RDG Board. | | |
| 1811.02 | AH to come back to the February Board on proposals to improve the BAU timetabling process | Andrew Haines | February meeting |

| 1811.03 | Paul McMahon to update the board in correspondence on the RAG statuses following recent deep dives | Paul McMahon | 16/11/18 |
|---------|--|-----------------|---------------------|
| 1811.04 | Gary Cooper to present more detail on the new Part B of the RDB Board meeting, providing strategic leadership on train performance | Gary Cooper | December meeting |
| 1811.05 | Gary Cooper to provide an update on the People Plan | Gary Cooper | December meeting |

| Item No. | Customer Portfolio |
|----------|---|
| 5 | There was support for the direction of travel regarding the Fares Review, with emphasis on presenting customer requirements and inputting to the Williams Review and government where choices will need to be made. It was also noted that further work needs to be completed to develop a clear and simple narrative about potential changes to meet those customer requirements through the programme board, followed by further discussion at RDG Board in December. |

| Item No. | Industry Reform Portfolio |
|----------|--|
| 6 | John Thomas gave an update on RDG progress with input to the Williams Review, including a recent positive meeting with Keith Williams. The Board endorsed the key issues to address, that were outlined in the paper, with the addition of how to attract more private sector capital; ensuring that proposals are biddable (including taking into account implications of infrastructure risk transfer) as well as resilient to changes in circumstances and consideration of net cost contracts. John asked for continued support from members, in particular with sharing insights and ideas, as well as resources. |

| Item No. | Meeting close |
|----------|---------------------|
| 7 | A.O.B. None raised |