

# Rail Delivery Group

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## MEETING OF THE RDG BOARD

25 MARCH 2024

### PUDDLE DOCK

ATTENDEE LIST	
David Brown (Chair)	Arriva
Jac Starr	RDG
Steve Montgomery	First Group
Chris Peaker (deputising for Patrick Verwer)	Go-Ahead
Graham Cross	MTR
Robin Gisby	DOHL
Marc O'Connor	Mitsui
Andrew Haines	Network Rail
Jake Kelly	Network Rail
David Lowrie	Scottish Rail Holdings
James Price	Transport for Wales Ltd.
Dominic Booth	Transport UK Group
Ernesto Sicilia	Trenitalia
Ola Ogun	RDG
Simon Moorhead	RDG
Jason Webb	RDG
Rupert Bickham	RDG
<b>Guests:</b>	
Michael Moruzzi	RDG

**Apologies:** Dan Mann, Patrick Verwer, Peter Strachan.

<b>Item No.</b>	<b>Welcome and introduction</b>
<b>1</b>	David Brown as Chair opened the meeting, welcoming members and noting apologies/delegates.

<b>Item No.</b>	<b>Approval of record and Actions update</b>
<b>2</b>	The minutes were accepted as an accurate record of the last meeting. All Actions bar 2012.06 were noted as complete.

<b>Item No.</b>	<b>RDG Activity Update</b>
<b>3</b>	<p><u>Deputy Chair Update:</u> AH presented the Deputy Chair update.</p> <p><u>RDG Update:</u> JS briefed an update based on the CEO Report. Customer Insights – RDG is working with DfT on the insights that will be used and metrics to be defined.</p> <p>Welcomed Graham Cross as the MTR RDG Board representative.</p> <p>RDG Chief Delivery Officer appointment.</p> <p>GBRTT – since the last meeting it has been agreed to follow a value chain model.</p> <p>Discussion was held over current revenue performance and industry modelling; noting differences in expected averages between systems.</p>

<b>Item No.</b>	<b>RDG Priorities</b>
<b>5</b>	<p>The priorities have been formed with the aim for delivery by 31 December 2024. Progress updates will take the form of reports to RDG Board –at meetings or by correspondence.</p> <ol style="list-style-type: none"><li>1. <b>Network Performance</b></li><li>2. <b>Industrial Relations</b></li><li>3. <b>Revenue</b></li><li>4. <b>FTR</b></li><li>5. <b>Customer Experience</b></li><li>6. <b>Efficiency</b></li><li>7. <b>Enhancing &amp; Protecting Industry Reputation</b></li></ol> <p>Given the scale of potential industry change an eighth priority to encompass this is being worked on. This examines leadership KPIs and will ensure RDG stays at the heart of the sector.</p>

Item No.	RDG System Investment Strategy
4	<p>Following discussion at the December Board meeting the paper was authored to address discussion around investment forecasts. Upcoming industry programmes will give an uplift in terms of scale and scope for change. This is based on a larger than routine investment expected in the next few years. The current focus for system investment is to evolve what currently exists rather than to build brand new systems.</p> <p>Pre-meeting questions around cyber were answered in a supplementary paper.</p>

Item No.	Meeting Close
6	<p><b>AOB:</b> No AOB was raised, and the meeting closed.</p>