

Realising the benefits of a
transparent industry

Transparency at Network Rail

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What do the public think?

31% of people think we're a transparent company



- Published 34 new categories of information – exceeding our target on proactive publication
- Increased the number of hits to our datasets to over 60,000 a quarter. Our “delays explained” series remains the most popular.



**MINUTES OF A MEETING OF THE BOARD
OF
NETWORK RAIL LIMITED**
held at
1 Eversholt Street, London NW1 2DN
on
Thursday 23 April 2015 at 11.30am

Spend on Annual Performance Bonus 2013-14

Network Rail want to ensure all employees understand the priorities of the business and are rewarded when the organisation is performing well in all areas. As such a performance bonus is paid based on specific business targets, each target is assessed independently and there is only payment against a measure if stretching targets are met.

Correct to November 2014

Bonus Scheme	Total Spend
Total Spend on Bonus Arrangements	£ 59,341,734.00

The annual bonus scheme is designed to reward employees for achieving corporate goals and to have the opportunity to share in Network Rail's success. They are used to align business objectives with individual reward. They have seven key measures that are important to Network Rail's key stakeholders including passengers, train operating companies, funders and the regulator. The measures in 2013/14 included train performance (PPM), freight performance, cost efficiency, asset stewardship indicator, passenger satisfaction, customer satisfaction and investment milestones

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- Ran the first cross-rail industry hackathon in conjunction with the Rail Delivery Group and the Association of Train Operating Companies
- Increased the number of registered users to our open data feeds.



Open Culture and external awareness

- Broadened our reach to a range of different audiences
- Increased our own accountability, with our challenge panel
- Uncovered good case study examples as part of our open culture work
- Held our first company wide Transparency and Ethics day.



The first three months

- Over 500 requests
- Popular areas:
 - how we spend public money
 - train performance
 - compensation regimes
 - relationship with government
- Using FOI to inform transparency.



Challenges...

**Network Rail splashes
out millions on flights to
save on train fares**



ORR - Railways @railregulation · Jun 12

.@NetworkRail has succeeded in improving performance for the #railfreight sector, shows new ORR report: goo.gl/TvkUBx

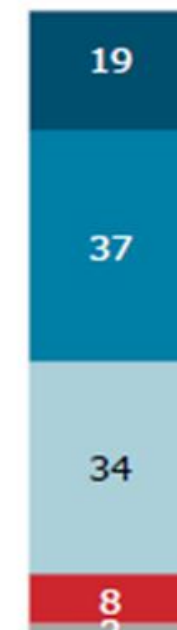
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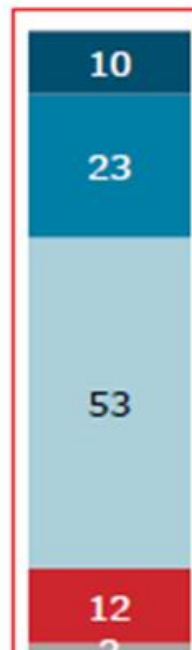
SP @__S_P · Jun 12

@railregulation @networkrail joke of an quango. No accountability no transparency. Paid for by me!

12:50 PM · 12 Jun 2015 · Details



Transport for London
(Londoners only)



Network Rail

Top 2
box %

2014	2015
57	56

2014	2015
50	33

Innovation and suggestions scheme

Smart ideas delivering value

We're looking for innovative ideas to help us to deliver ever-improving value for our customers, passengers and stakeholders.

Someone, somewhere, already has the answer; by engaging with our suppliers and academic partners, we can develop new solutions for our mutual benefit.

If you can help us to solve one of our challenges, deliver our [technical strategy](#) or if you have a novel product or service offering that could make a big difference to installing, operating and maintaining rail infrastructure, please come and meet us at the next [Unlocking Innovation scheme event](#) organised by the Railway Industry Association.

For more information about how we handle suggestions including confidentiality and procurement concerns, please read our [innovations and suggestions scheme FAQ](#) (PDF).

To help ensure that we have a positive conversation, please review and ideally complete our [innovation suggestions template](#) (PDF). We use this to develop and evaluate ideas.

You can also view our statement on [Technology and Innovation](#) (PDF).



Measure, monitor and manage



We're looking for new ways of gathering and using asset condition and capability information to plan maintenance, prevent incidents and optimise whole-life cost.

[Measuring, monitoring and managing infrastructure challenges](#)

Novel materials and components



We want to change what we use to make and maintain infrastructure to improve reliability and longevity. From sleepers to signals, electrification to earthworks.

[Novel materials and components challenges](#)

Process, people and plant



Operating the railway



Report into post-Christmas Kings Cross and Paddington engineering works' disruption published

What's next?

Most important aspect to be
more transparent about for..



The rail
industry



Cost of
travel/fares



Working for you.



Safety

Most important factors affecting
transparency:

*Pro-activeness in
making information
available*



*How they deal with
significant incidents*



Any questions?