

# Station Development "Eki-naka" concept and practice

Hironori Tsujimura East Japan Railway Company London Office



- 1. Outline of East Japan Railway Company
- 2. Before Privatisation
- 3. After Privatisation
  - 1) 1<sup>st</sup> Stage: Accumulating the experience
  - 2) 2<sup>nd</sup> Stage: 'Station Renaissance'
  - 3) 3<sup>rd</sup> Stage: From Station to Urban development

#### Outline of JR East



JR EAST is the largest passenger railway company in JAPAN

Network: 4,634 mile

No. of Passengers: 17 million /day

(the largest in the world)

No. of Trains: 12,400 /day

Operating Revenue: £22.1 billion

Annual Net Income: £ 1.9 billion

No. of Employees: 73,053

- No subsidies from the government

**High Speed** 



Metropolitan



Regional



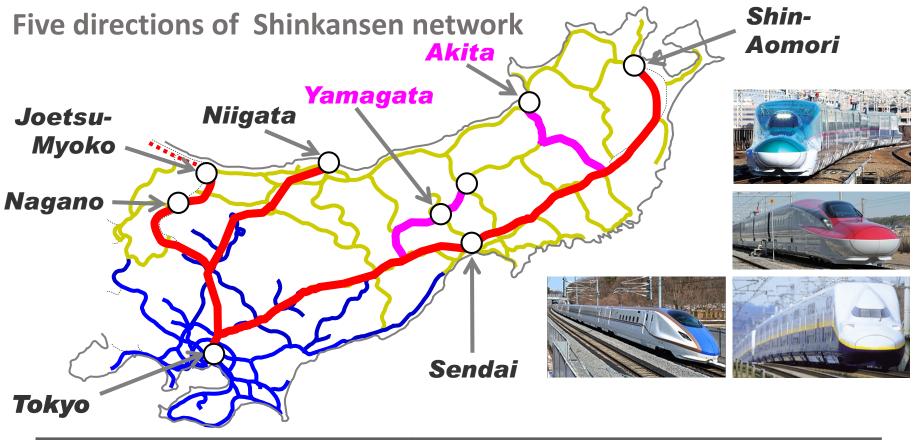
Tokyo Metropolitan area

JR-EAST

(62e

#### Overview of JR East





		Gauge	Power supply	Max Speed
Category 1 High-speed network	<b>Dedicated lines</b>	Standard (1.435m)	AC 25kv 50/60Hz	200 mph
	Through-service with conventional lines		AC 20kv 50Hz	81 mph on electrified
Category 2 Kanto Area network		Narrow	DC 1.5kv AC 20kv 50Hz Non-electrified 62.5 mph on non-electrified	
Category 3 Regional network		(1.067m)		

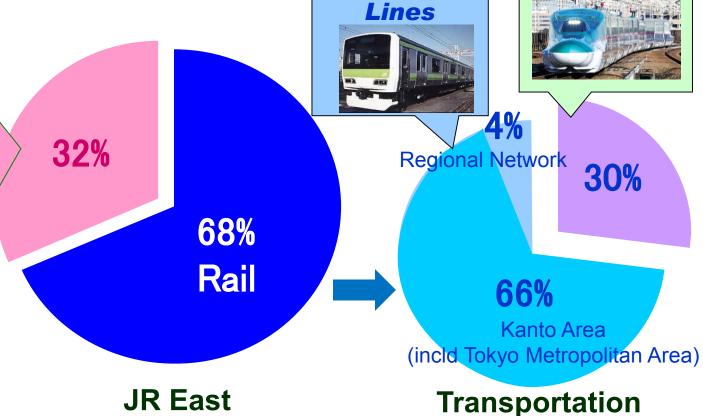
#### Outline of JR East



**Shinkansen** (High-Speed rail)

Revenues from Railway and Non Rail Businesses





\* 1 £=130 Yen

Conventional

Revenue

£ 15.0 billion

**Group Total** 

£ 22.1 billion



## Portfolio of Life-Style Business



Retail & Restaurants ("Ekinaka") 2,000stores



Office 24 Buildings



In-Station SC ( "Ekinaka" ) 26 zones



Fitness Club
19 facilities



Shopping center 155 SCs



Advertising



Hotel 44 hotels 6,532 rooms



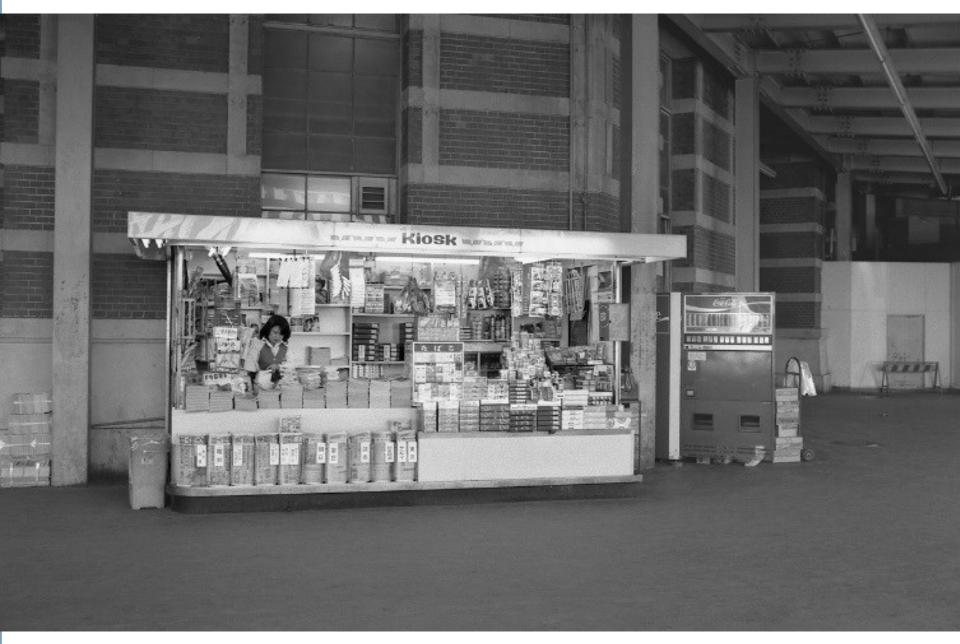
Regional
Revitalization
& More

As of July.,2016

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### **Before Privatisation**

- Dedicated its business to running railway
- Limited to ancillary business
- No opportunity to gain the know-how for non-rail business

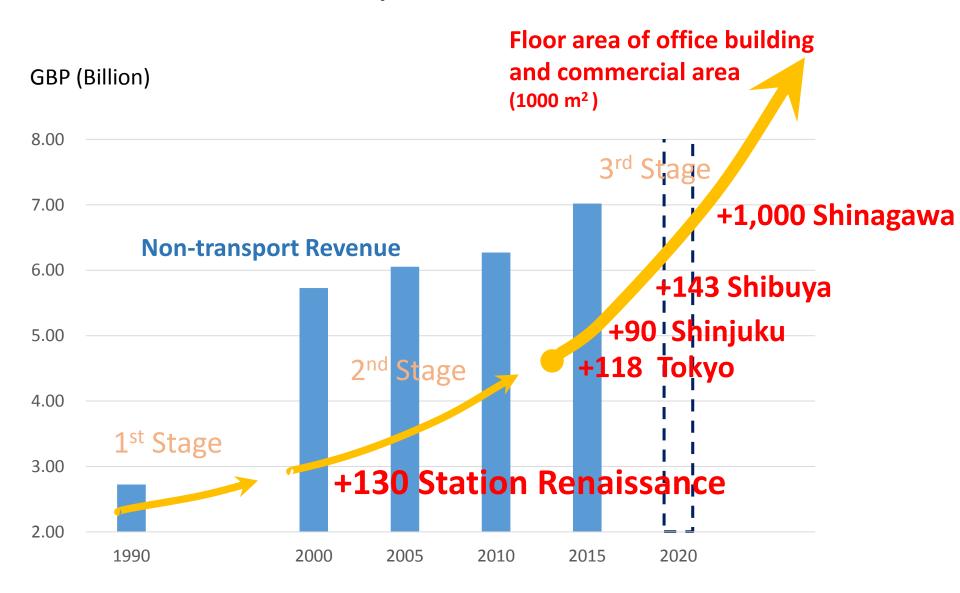
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### Trend of non-transport revenue and floor area



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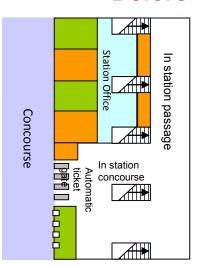
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#### Station Renaissance-Business model





#### Before

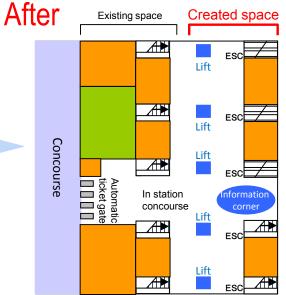


- Expand Space by artificial ground
- Sign and Guidance
- Facilities for disabled peoples' access (Escalators / Lifts)

Commercial area

Area for Train operation

Concentration of station facilities in one location







### Example Developments in and around Stations (2000 - )





#### Evolving retail shops in stations





#### KIOSK

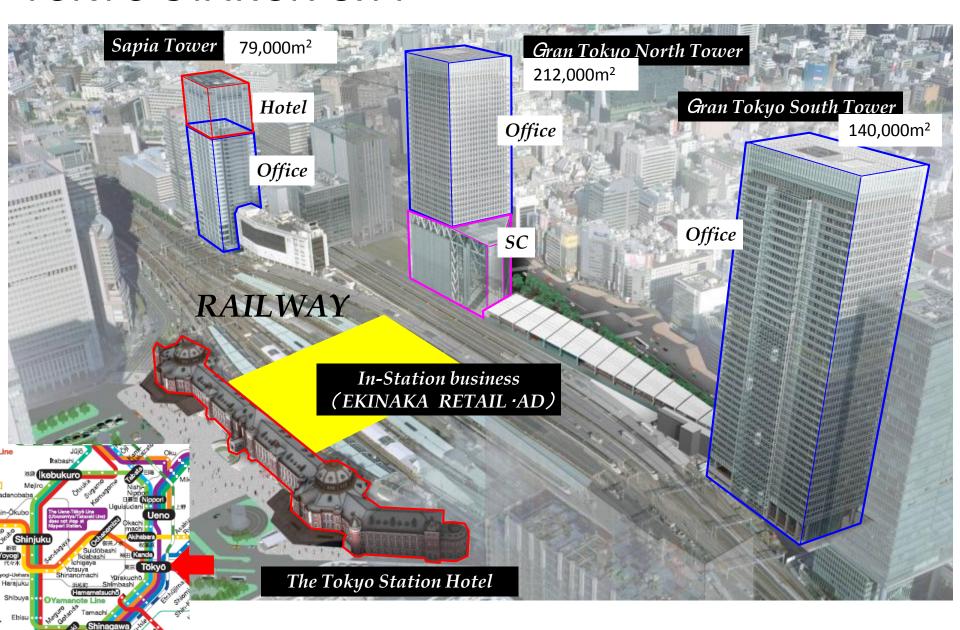


- > Suica (similar to Oyster Card) & Self Service Check-out available
- ➤ POS management; product lineup reflecting customer's needs. Display is revised on time of day and weather and so on.
- Bespoke products to fit narrow space

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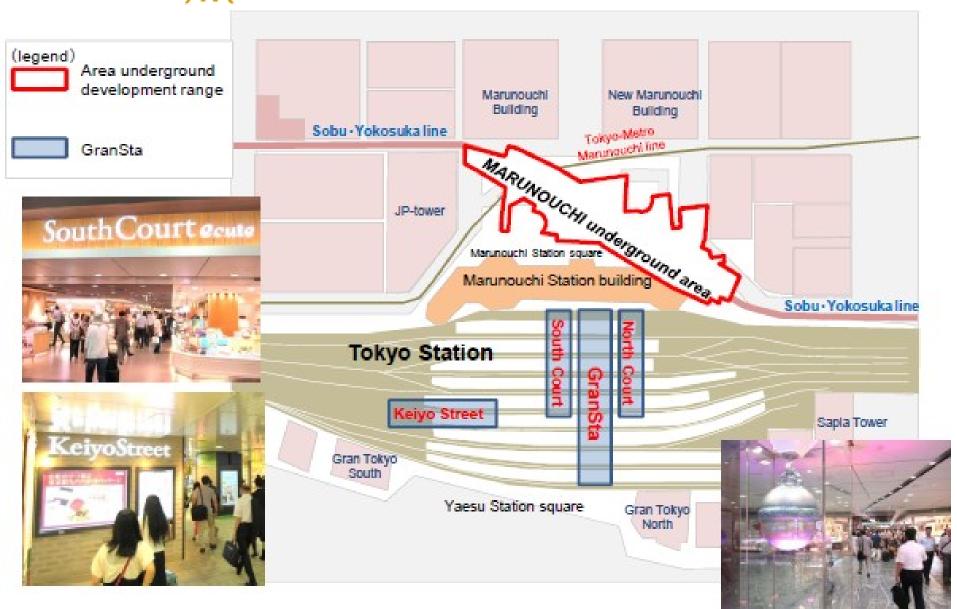
#### **TOKYO STATION CITY**







#### TOKYO STATION CITY





#### TOKYO STATION CITY





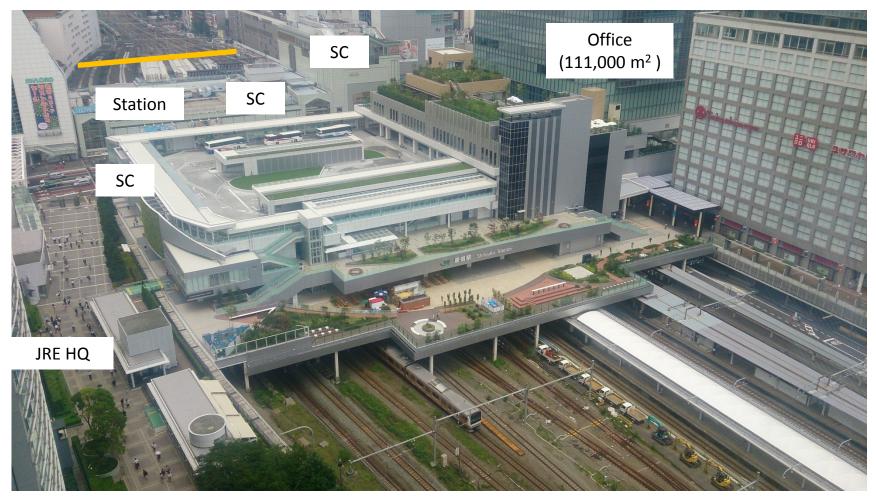


### Shinjuku Southgate Development





#### Shinjuku Southgate Development



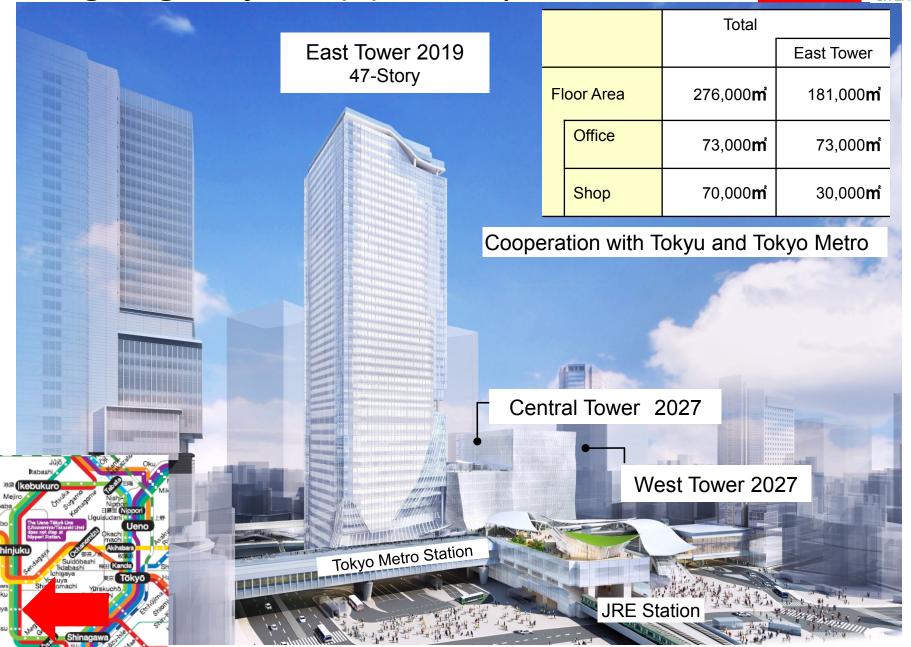


Passenger walkways and commercial spaces underneath the railway have now been developed.



### Ongoing Projects (1) Shibuya Station







Roof garden on the top of 47-story high building







## Ongoing Projects (2)



Shinagawa New Station

Global Gateway Shinagawa (2024 planned)

Developing a town that enables progressive companies and personnel from around the world to gather and create new businesses and cultures through diverse exchanges

### Access to the centre of Tokyo

Tokyo metropolitan area network Access to highly appealing downtown areas

Former site of JR Shinagawa
Depot railway yard

#### Japan's terminal

Opening of Linear Chuo Shinkansen scheduled for 2027 Enhanced access to regions around Japan

#### Gateway to the world

Accessibility of Haneda Airport Hub connecting Tokyo to the world

