

## Stations Summit 2016

### Summary

On the 19th October the RDG hosted the third annual Stations Summit at Manchester's Central Convention Complex, a great location given the venue's heritage.

Following the launch of the RDG Vision for Stations last year, this year's summit brought together over 100 industry stakeholders including operators, central and local government, suppliers and community leaders to explore how to embed the vision. There was full agreement that customers – passengers and local communities – must be at the heart of the vision and that all parties must collaborate for the vision to succeed.

From East Asia (Japan and Hong Kong) to East Anglia, the audience heard fascinating success stories about station strategies based on various models. The summit was signed off with an important reminder of the political and economic climate in which the vision is being delivered.

RDG Station Strategy Group will continue to think creatively, particularly around funding, about how to further embed the Vision for Stations.

### Agenda

Time	Activity	Speakers
From 09:30	Coffee and Registration	
10:15 - 10:30	Welcome and set the scene	<b>Dominic Booth</b> , Chair Station Strategy Group: Chief Executive, <b>Abellio</b> <b>Phil Hufton</b> , Managing Director, England and Wales, Network Rail
10:30 - 11:45	<b>Session 1 – Progress</b> <b>Embedding the Vision for Stations</b>  <i>Followed by a panel Q&amp;A session</i>	<b>Alex Hynes</b> , Managing Director, Arriva Rail North <b>Paul Beaty-Pownall</b> , Managing Director, BPR Architects <b>Norrie Courts</b> , Stations Director, Network Rail <b>Mike Goggin</b> , Director, Steer Davies Gleave <b>Simone Bailey</b> , Asset Management Director, <b>Abellio</b> Greater Anglia
11:45 - 12:00	Refreshment break	
12:00 - 12:15	<b>The Customer Viewpoint: Why stations matter</b>	<b>Martin Clarke</b> , Policy and Issues Executive, Transport Focus
12:15 - 13:00	Lunch	
13:00 - 14:15	<b>Session 2 – Discussion</b> Breakout sessions	<b>Crispin Humm</b> , Head of Customer Journey, Rail Delivery Group <b>Johannah Randall</b> , Head of Station Operations, HS2/ <b>Nik Lusardi</b> , Head of Service Design HS2 <b>Richard Turner</b> , Head of Asset Management, <b>Abellio</b> Greater Anglia, <b>Isabelle Milford</b> , Network Rail and <b>Neil Kirkwood</b> , Lead Strategic Planner, Network Rail
14:15 - 15:30	<b>Session 3 - Challenge</b> <b>Thinking more widely</b>  Panel Q+A	<b>Hironori Tsujimura</b> , Executive Director of East Japan Railway <b>Jeremy Long</b> , Chief Executive Officer, MTR <b>Roger Estop</b> , Public Realm Projects Lead, Chelmsford City Council <b>Niraj Dattani</b> , Head of Community Development, <b>Spacehive</b>
15:30 – 15:45	<b>Closing remarks</b>	<b>Simon Smith</b> , Director Passenger Service Design, Department for Transport

### Key Questions

- What were the key outputs from the main sessions and workshops?
- What are the key lessons to be learnt?
- How should RDG/SSG take this forward?