Programme Summary

As the year draws to a close and before we all head off for some time with family and friends, it is always a good opportunity to reflect on the year. Inevitably, there have been good news stories as well as ups and downs throughout the year, but definitely the news that 2023 is ending on a high. Whilst our plans had been to deliver some functionality earlier than we anticipated, we are now in the year all of the key features are in place and we are seeing fantastic usage... and we were featured in the Special Awards for the Data category.

The idea of a data marketplace has always seemed popular, but their enthusiasm has been difficult to quantify... however now with over 450 organisations and individuals registered on RDM, we have concrete evidence of the appetite amongst consumers for access to data. In the spirit of the season, RDM have over 700 data sharing agreements with publishers and consumers. The role of adoption gives us huge optimism for 2024, it is really exciting for the team, and we hope for our long-time advocates and supporters, to see how RDM has been embraced by the sector.

The Network Rail Station footfall data has proved incredibly popular over the last month, and we have more new datasets which includes Northern, Southeastern Trains, TransPennine Express, Western Railways, Transport for London, Arriva Trains Wales and Great Western Railways, all of whom are providing accessibility data. The ORR's origin destination matrix dataset has continued to be in demand, and after a number of requests by consumers, they are going to publish the historical ODIN data back to pre-COVID, early in the New Year.

One of the most interesting recent additions (especially for any other regular users of the Lizzie Line) is the first publication by a TOC of train loading data (the Lizzie Line) is the first publication by a TOC of train loading data on RDM. To be a little more formal, MTR Elizabeth Line has published their Class 345 Load weight data which they use as a proxy for train loading. This is a fascinating dataset which gives a little more formal, MTR Elizabeth Line has published their Class 345 Load weight data which they use as a proxy for train loading. This is a fascinating dataset which gives a

The RDM Support Team is here to help over the festive period. We’re providing a reduced service from Sunday 25th December 2023 to Monday 2nd January 2024. Our service desk continues to be open and ongoing support is available, but it may take us a little longer than usual to reply.

If any problems occur, our priority is to respond to urgent issues that impact multiple users. We’ll continue to address less urgent, isolated issues based on their priority.

We aim to respond to:

- urgent issues within 1 day
- very urgent issues within 3-5 days
- requests within 5 days (for example, to publish data or register an account)
- requests within 5 days

While the team may be enjoying a few of the festivities, the core RDM platform continues to be running 24/7 monitoring and support.

If you do need assistance, please raise a support request in the normal way by contacting RDM Support. If you’re a registered user, you can sign in for additional information.

Thank you for your patience while we manage requests during this time. The RDM Support service will return to normal on Tuesday 2nd January 2024.