RDG Stations Summit
Closing Remarks

3 December 2014
Questions and answer themes

- Forecasting passenger space requirements for a growing railway
- Clarity, availability and legibility of passenger information
- Value, contribution and role of staff at stations
- The art of placemaking to create or reflect a destination
- The challenge of masterplanning
- Flexibility in franchise/industry response overtime to reflect change and innovation
- The funding cycle
Themes

- Primarily a way to access train services
  - “the basics” need to be provided – shelter, seats, information
  - expectations do differ according to station context, size, etc.
- Stations are at the heart of nation’s communities
- Those communities have changed and some stations maybe inappropriate
- Population growth and changing demographics
- Community, choice and wellbeing
- Investment has occurred and the industry has delivered
Next steps

- By 18 December we will circulate
  - Copies of the presentations
  - Brief note on key themes from the Summit
- By 18 January we will circulate
  - Update on progress on developing the vision
  - Identify next steps
- By mid-February provide further update

Any further thoughts and comments please get in touch:

stationsrdg@sdgworld.net
Tel: 020 7910 5000

Amtrak’s future location in New York City – Moynihan Station
THANK YOU

Fiona Taylor, Deputy Chair RDG Stations Strategy Group
3 December 2014