

# Eurostar Leisure Travel for Safeguarded National Rail Staff

Fares effective from 20 February 2020



***Rail Delivery Group***



Rail Staff Travel is part of the Rail Delivery Group

# **Eurostar Leisure Travel for Safeguarded National Rail Staff**

## **Audience**

This guide is for active and retired employees who entered rail industry service on or before 31 March 1996 and who have maintained their safeguarded Rail Staff Travel status.

## **Summary of discount**

Safeguarded fares or FIP fares in Standard Class or Standard Premier for leisure journeys.

Safeguarded fares are cheaper than FIP fares.

The fares cover Eurostar's unavoidable charges, i.e. seat reservation fee, tunnel toll plus meal in Standard Premier.

Holders of Standard Class Staff Travel Cards and 2<sup>nd</sup> class FIP cards can only purchase discounted fares for travel in Standard Class. No upgrades to Standard Premier are available.<sup>1</sup>

There is no reduction on Business Premier fares.

## **Supporting documents to use when purchasing and travelling**

*Safeguarded Fares* - Staff Travel Card (unless it has endorsement 5, 6, 9, 10 or 11).

*FIP Fares* - Passport and International Reduced Rate (FIP) Card.

A Staff Travel Card or FIP card for each person travelling on a Safeguarded or FIP fare must be presented. Eurostar will record each Staff Travel Card or FIP card number against the booking.

Children aged 4 and older must book a ticket on Eurostar. Where a child aged 4 is travelling and parent(s) is/are using Staff Travel Cards to purchase Safeguarded fares, RSTL will issue the child with a Staff Travel Card to enable them to travel on a Safeguarded fare.

Status passes are not valid supporting documentation for safeguarded rate fares.

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<sup>1</sup> (Source RST Ref: 90-035-51/D7782INC)

## Eurostar Leisure Travel for Safeguarded National Rail Staff

### Booking safeguarded rate tickets

International Rail [bookmyrst.co.uk](http://bookmyrst.co.uk) or;

In person at St Pancras International, Ashford International, Ebbsfleet International, Lille Europe and Paris Nord only.

*Safeguarded fares are not available to purchase from ticket offices at other Eurostar stations (including Brussels).*

### Booking FIP rate tickets in Britain

In person at any Eurostar station or;

International Rail – see: [bookmyrst.co.uk](http://bookmyrst.co.uk) or;

Other agents - see: [www.raildeliverygroup.com/rst/faqs.html#IntBook](http://www.raildeliverygroup.com/rst/faqs.html#IntBook)

### Booking FIP rate tickets in Europe

In person at any Eurostar station, or;

Eurostar Call Centre: <sup>2</sup>

*Phone number: (+33) 01 70 70 60 91*

*Opening hours: 9.00 hrs to 21.00 hrs Monday to Friday, and 10.00 hrs to 19.00 hrs on Saturday and Sunday (French time).*

### Availability, quota & restrictions

Book at least three weeks before travel. Booking horizons are 180 days before travel with the following exceptions:

- ~~Ski trains from July.~~
- ~~Lyon and South of France trains 280 days in advance.~~
- Disneyland Paris trains approximately 8 months before the seasonal opening.

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<sup>2</sup> (Source RST Ref: 90-035-51/D7821INC)

## **Eurostar Leisure Travel for Safeguarded National Rail Staff**

The quota available decreases as tickets are booked. Unused allocation from the travel trade is released around 14 days before departure.

Travel is for leisure purposes only. These fares are not available for residential (commuting) or duty (business) travel.

## Eurostar Leisure Travel for Safeguarded National Rail Staff

### Safeguarded Prices for Travel starting in Britain effective from 20 February 2020

These fares are available if you hold a valid Staff Travel Card (unless it has endorsement 5, 6, 9, 10 or 11).

Travel permitted on Eurostar services only from London St Pancras, Ebbsfleet International or Ashford International to destinations shown.

Destination	Class of Travel	Single	Return
Paris / Brussels Lille-Calais	Standard Premier	£38.00	£76.00
	Standard	£23.00	£46.00
Disney Direct	Standard Premier	£38.00	£76.00
	Standard	£23.00	£46.00
Any Belgian station	Standard Premier	£53.50	£107.00
	Standard	£33.00	£66.00
Ski Direct	Standard Premier	£60.00	£120.00
	Standard	£35.00	£70.00
Lyon Direct	Standard Premier	£55.00	£110.00
	Standard	£30.00	£60.00
Avignon & Marseille Direct	Standard Premier	£60.00	£120.00
	Standard	£35.00	£70.00
Amsterdam and Rotterdam Direct	Standard Premier	£55.00	£110.00
	Standard	£30.00	£60.00

Safeguarded fares not permitted 17h30 – 19h00 on Fridays.

Direct return services from Amsterdam and Rotterdam did not start in 2020 as expected. Fares will be available once a start date is announced.

Services to Lyon, Avignon and Marseille, and the Ski trains are suspended until further notice.

## Eurostar Leisure Travel for Safeguarded National Rail Staff

### Safeguarded Prices for Travel starting from the Continent effective from 20 February 2020

These fares are available if you hold a valid Staff Travel Card (unless it has endorsement 5, 6, 9, 10 or 11).

Travel permitted on Eurostar services only from French, Belgian or Dutch station shown below to Ashford International, Ebbsfleet International or St Pancras International.

Origin	Class of Travel	Single	Return
Paris / Brussels Lille-Calais	Standard Premier	£38.00	£76.00
	Standard	£23.00	£46.00
Disney Direct	Standard Premier	£38.00	£76.00
	Standard	£23.00	£46.00
Any Belgian station	Standard Premier	£53.50	£107.00
	Standard	£33.00	£66.00
Ski Direct	Standard Premier	£60.00	£120.00
	Standard	£35.00	£70.00
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Avignon & Marseille Direct	Standard Premier	£60.00	£120.00
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## Eurostar Leisure Travel for Safeguarded National Rail Staff

### FIP Prices for Travel starting from Britain effective from 20 February 2020

Travel permitted on Eurostar services only from London St Pancras, Ebbsfleet International or Ashford International to destinations shown.

Destination	Class of Travel	Single	Return
Paris / Brussels Lille-Calais	Standard Premier	£52.50	£105.00
	Standard	£34.50	£69.00
Disney Direct	Standard Premier	£52.50	£105.00
	Standard	£34.50	£69.00
Any Belgian station	Standard Premier	£67.50	£135.00
	Standard	£44.50	£89.00
Ski Direct	Standard Premier	£86.50	£173.00
	Standard	£59.00	£118.00
Lyon Direct	Standard Premier	£64.50	£129.00
	Standard	£47.00	£94.00
Avignon & Marseille Direct	Standard Premier	£70.50	£141.00
	Standard	£53.00	£106.00
Amsterdam and Rotterdam Direct	Standard Premier	£62.00	£124.00
	Standard	£44.50	£89.00

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