

# RST Online Cookie Policy

The RST Online website uses cookies. Cookies are text files containing small amounts of information which are downloaded to your personal computer, mobile or other device when you visit a website.

We use cookies to collect and process anonymous information about your visit to our website such as, which pages you visited, how long you spent on those pages, how often you visit. We will use this information to improve the contents of our site or to collate statistics about it, or to otherwise improve and personalise our services to you.

Here's a list of the main cookies we use, and what we use them for.

## Types of Cookies

We use Required and Functionality Cookies.

**a) Required cookies:** These Cookies are necessary for core features of this site to operate properly. Because they are needed for the site's operation, they are always set to "Active". They include, for example, cookies that enable you to log into secure areas of our website or make a purchase.

**b) Functionality cookies:** These Cookies allow us to analyse site usage in order to evaluate and improve its performance. They are also used to provide a better user experience on the site, such as by measuring interactions with particular content or remembering settings.

## Cookies we use

You can find more information about the individual cookies we use and the purposes for which we use them in the list below.

- **sess\_track**, A unique randomly generated id to track a user's action within a session. Used for sticky load-balancer sessions

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(primary purpose), and analytics (secondary purpose).

- **perm\_track**, A unique randomly generated id to track a user's action across sessions. Used for fraud detection (primary purpose), and analytics (secondary purpose).
- **ASP.NET\_SessionId**, Microsoft.net generated token, used to recognise a user and tie their session data to their interactions with the web server. Without this cookie the site does not function. Strictly Necessary
- **WebTisLogin**, this cookie only contains logged in flag and items in basket.
- **SecureToken**, SSL-only cookie, containing unique randomly generated ID. This is used for session validation in the secure areas of the website. Without the cookie, the site will not allow purchases to be made.
- **WebTISToken**, This contains a unique token used by remote partners (such as marketing pages) to obtain information for site personalisation that was previously contained in WebTisUser and WebTisLogin cookies. This is only present when user is logged in.
- **WebTISPersonalisation**. This contains a unique token used by remote partners (such as marketing pages) to obtain information for site personalisation that was previously contained in WebTisUser cookie. This is present when user has been logged in, and persists if user chooses "remember me" (If the user chooses "Remember me", this cookie is issued to expire on 1st Jan 2100; if

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not, it is issued as a session cookie.)

- **ExperienceCookie**, session cookie, contains an indicator to set the version of the site displayed for the user.
- **MobileCookie**, session cookie, contains an indicator to set whether mobile or desktop view is in use.

## Managing Cookies

If cookies aren't enabled on your computer, it will mean that your shopping experience on our website will be limited to browsing and researching; you won't be able to add products to your basket and buy them.

### To enable cookies

If you're not sure of the type and version of web browser you use to access the Internet:

- For PCs: click on 'Help' at the top of your browser window and select the 'About' option
- For Macs: with the browser window open, click on the Apple menu and select the 'About' option