

Rail Delivery Group



National Rail



STAFF TRAVEL RESTRICTIONS

Summer 2020

**Sunday 17 May 2020
to
Saturday 12 December 2020**

RST Ref: 90-007-002



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Introduction

These are the restrictions in force on the use of free and privilege staff travel facilities for the timetable period outlined on the cover. These restrictions do not apply to holders of FIP facilities.

Please also refer to the 'Where Can I Go?' document online for detailed information about rail staff travel facilities.

‘Facilities barred’ and ‘exceptions’ codes

‘Facilities barred’

- A** All First Class National Rail free and privilege travel facilities (including privilege season tickets).
- B** All First Class National Rail free travel facilities.
- C** All First Class National Rail privilege travel facilities (including privilege season tickets).
- D** All First Class National Rail free and privilege travel facilities (including privilege season tickets) in First Class accommodation (may be used in STD accommodation).
- E** All STD National Rail free and privilege travel facilities (including privilege season tickets).
- F** All STD National Rail free travel facilities.
- G** All STD National Rail privilege travel facilities (including privilege season tickets).

‘Exceptions’

- X** Gold Status Passes
- Y** Silver Status Passes
- Z** Blue Status Passes

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- STD** Standard class travel

Restrictions on all services

This Summer 2020 restrictions document applies to the railway timetable that was planned to start on Sunday 17 May 2020. The timetable start date has been delayed. However, as soon as the timetable is implemented, these staff travel restrictions will apply.

This booklet should be read in conjunction with the Supplementary Staff Travel Restrictions for Summer 2020 in response to the Covid 19 outbreak document available on the RST website. That document will be updated regularly.

On 11 May 2020 the Government advised that travel by rail is for essential journeys only. This includes people using staff travel facilities.

To maintain social distancing, train operators have introduced changes such as restricting the numbers of people on each train through mandatory reservations or other quota control mechanisms. These changes may be different on each operator. When using Rail Staff Travel facilities to make an essential journey you must comply with all social distancing rules as implemented by each Train Operating Company. Please check with each operator before you start your journey.

Restrictions apply to the use of both leisure and residential travel facilities unless otherwise stated.

As required by the National Rail Conditions of Travel section 6 (with the exception that privilege tickets are not available from Ticket Vending machines), you must buy your privilege tickets in advance before boarding the train. If you don't you will be charged the STD single fare for the journey or a penalty fare if appropriate. Where the facility to purchase a Priv ticket does not exist at the station where you start your journey, you should actively seek to obtain a ticket at the first available opportunity, either on the train or from gate-line staff, or the next available ticket office.

When you intend to purchase a Priv discounted ticket and start your journey from a station within a Penalty Fare area, a permit to travel must be obtained before boarding the train.

If you have STD rail staff travel facilities you can only purchase tickets for travel in STD class. The only exception to this is if the TOC offers weekend First Class upgrades and they would be purchased on the day on board the train or if the TOC allows other upgrades to First Class as indicated in this document.

If you have First Class rail staff travel facilities you can purchase tickets for either STD or First Class travel.

Only a limited number of reservations may be available for staff travel on sleeper services and this can sometimes be reduced if demand is high.

Reservations are not permitted on some TOC services. Please refer to the specific pages for further details.

When travelling using your staff travel facilities, priority should be given to fare-paying passengers. Whenever possible, cardholders should travel on lightly-loaded trains. If a train is crowded, cardholders should allow fare-paying passengers to take seats.

Specifically, Active Staff and dependants must vacate seats on request in First Class accommodation where fare paying passengers are standing. Although Retired Staff and dependants may be asked to vacate their seat in First Class accommodation they do not have to. Travel in Business Class is generally not allowed; see the specific TOC page for further information.

Trains shown in the passenger timetable with U or S stops cannot be used for either alighting or joining at the stations designated.

Leisure railways may not accept rail staff travel facilities on special services so check before you travel.

If travelling in First Class you should check what the restrictions are for taking refreshments. Although catering staff may offer you food and drink, you need to check that you only accept what you can, as detailed in this booklet. If you do not, then you are at risk of committing a Travel Irregularity.

Seat Frog upgrades are not accepted unless the TOC specifies that they are, so please check the relevant TOC entry.

Avanti West Coast

Please note the restrictions that apply to ALL operators' services detailed on page 5, in addition to the information below.

Seat Frog upgrades are not allowed for those with rail staff travel facilities.

Train	From	To	Days	Dates Barred	Facilities Barred	Exceptions
16.43	Euston	Edinburgh	Monday - Friday	17/05/20 - 12/12/20	D (Note 1)	X

Note 1: Restrictions only apply to holders alighting at Milton Keynes.

The following services are usually crowded. There is no specific ban on use of these services, but active and retired staff, partners and dependants are requested to avoid them where possible and use alternative services.

Train	From	To	Days	Dates	Please avoid using
17.10	Euston	Holyhead	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
18.10	Euston	Wrexham	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
19.00	Euston	Manchester Piccadilly	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
19.03	Euston	Birmingham New Street	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
19.07	Euston	Liverpool Lime Street	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
19.10	Euston	Holyhead	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
19.30	Euston	Glasgow	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class

This information was previously given as a timeframe of services to avoid. To make it easier, this has now been provided as a table of services to avoid.

Lounge Access

Holders of National Rail and Avanti West Coast First Class staff travel facilities are not permitted to use the First Class lounge at London Euston on Thursdays and Fridays between 17.00 and 20.00. At all other times admittance is at the discretion of lounge staff.

Catering

First Class travel facilities holders may partake of complimentary tea coffee and soft drinks on Avanti West Coast services. However, regardless of the type of staff travel facilities document held acceptance of alcohol or complimentary food is not permitted.

Staff pass holders may purchase a catering voucher from the Shop. The catering voucher can only be used on the train on which it was purchased. This can be presented to the crew in First Class for the full First Class menu offering for the train you are travelling on, excluding alcoholic drinks.

This information is provided by the Head of Revenue and Analysis, Avanti West Coast, North Wing Offices, Euston Station, London, NW1 2HS

c2c

The only restrictions that apply are those applicable to ALL operators' services detailed on page 5.

Caledonian Sleeper

Please note the restrictions that apply to ALL operators' services detailed on page 5, in addition to the information below.

Free and 75% discounted tickets cannot be used in conjunction with Seat Frog upgrades.

Seated Accommodation

Free or privilege rate travel facilities cannot be used to travel in overnight seated accommodation except on the legs below where the sleeper train forms a day service (reservations are not required):

- Fort William and Edinburgh and vice versa
- Kingussie and Inverness

There is no First Class seated accommodation on the daytime legs but holders of First Class facilities may travel in Standard seating accommodation.

When travelling in Sleeper accommodation, holders of First Class facilities may travel in either Club or Classic accommodation, but holders of STD facilities can only travel in Classic accommodation. There is no Free or Discounted travel in the Caledonian Double accommodation.

The number of free rooms for Gold Status Pass holders is limited. Once these are reserved you can continue to purchase 75% discounted fares.

Ticket can only be purchased a maximum of three months in advance of the date of travel.

This information is provided by the Retail and Pricing Manager, Caledonian Sleeper, 1 Union Street, Inverness, IV11 1PP.

Chiltern Railways

Please note the restrictions that apply to ALL operators' services detailed on page 5, in addition to the information below.

The Business Zone accommodation on selected services is not First Class accommodation, but an additional facility available to all staff travel facilities holders upon payment of the full public supplement (currently £15 off-peak / £30 peak).

This information is provided by the Pricing and Ticketing Manager, Chiltern Railways, Great Central House, Marylebone Station, Melcombe Place, London, NW1 6JJ.

CrossCountry

Please note the restrictions that apply to ALL operators' services detailed on page 5, in addition to the information below.

The following services are usually crowded. There is no specific ban on use of these services, but active and retired staff, partners and dependants are requested to avoid them where possible and use alternative services.

Train	From	To	Days	Dates	Please avoid using
06.36	Derby	Birmingham New Street	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
06.57	Banbury	Manchester Piccadilly	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
07.10	Lydney	Cardiff Central	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
07.13	Derby	Leamington Spa	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
07.21	Sheffield	Leeds	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
07.26	Banbury	Birmingham New Street	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
07.27	Manchester Piccadilly	Leamington Spa	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
07.28	York	Birmingham New Street	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
07.36	Derby	Birmingham New Street	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class

07.44	York	Birmingham New Street	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
07.50	Leicester	Birmingham New Street	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
07.57	Banbury	Birmingham New Street	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
08.03	Stafford	Birmingham New Street	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
08.08	Derby	Nottingham	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
15.57	Birmingham New Street	Stoke-on-Trent	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
16.07	Nottingham	Gloucester	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
16.09	Birmingham New Street	Leicester	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
16.19	Birmingham New Street	Derby	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
16.27	Manchester Piccadilly	Oxford	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
16.30	Birmingham New Street	Leeds	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
16.30	Birmingham New Street	Gloucester	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
16.49	Birmingham New Street	Derby	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
16.57	Birmingham New Street	Stoke-on-Trent	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
17.00	Cambridge	Peterborough	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
17.04	Birmingham New Street	Oxford	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
17.05	Manchester Piccadilly	Stoke-on-Trent	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
17.07	Nottingham	Birmingham New Street	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
17.09	Birmingham New Street	Leicester	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
17.10	Oxford	Birmingham New Street	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
17.19	Birmingham New Street	Derby	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
17.22	Birmingham New Street	Leicester	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class

17.27	Manchester Piccadilly	Leamington Spa	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
17.27	Stansted Airport	Leicester	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
17.31	Birmingham New Street	Stoke-on-Trent	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
17.49	Birmingham New Street	Derby	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
18.11	Leeds	Sheffield	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class

This information was previously given as a timeframe of services to avoid. To make it easier, this has now been provided as a table of services to avoid.

Reservations

Active First Class pass holders and their dependants may not book seats in advance on any CrossCountry service. This restriction does not apply to retired staff and their dependants.

Catering

Acceptance of alcohol or complimentary food is not permitted on any CrossCountry service.

Active and retired staff with First Class travel facilities may partake of complimentary tea, coffee and soft drinks except on the following routes where Turbostar rolling stock operate and catering is provided by an external supplier:

- Services between Cardiff, Gloucester, Birmingham and Nottingham.
- Services between Birmingham, Leicester, Peterborough and Stansted Airport.

Seat Frog upgrades are not allowed for those with rail staff travel facilities.

This information is provided by the Pricing and Distribution Analyst, CrossCountry, 5th Floor, Cannon House, 18 Priory Queensway, Birmingham, B4 6BS

East Midlands Railway

Please note the restrictions that apply to ALL operators' services detailed on page 5, in addition to the information below.

The following services are usually crowded. There is no specific ban on use of these services, but active and retired staff, partners and dependants are requested to avoid them where possible and use alternative services.

Train	From	To	Days	Dates	Please avoid using
05.02	Derby	London St Pancras	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
05.31	Sheffield	London St Pancras	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
06.31	Nottingham	London St Pancras	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
06.47	Liverpool	Norwich	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
06.48	London St Pancras	Nottingham	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
07.25	Sheffield	London St Pancras	Monday - Friday	17/05/20 - 12/12/20	First Class
07.42	Liverpool	Norwich	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
15.05	London St Pancras	Nottingham	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
15.31	London St Pancras	Sheffield	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
15.47	London St Pancras	Nottingham	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
16.02	London St Pancras	Sheffield	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
16.05	London St Pancras	Nottingham	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
16.12	Nottingham	London St Pancras	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
16.31	London St Pancras	Sheffield	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
17.12	Nottingham	London St Pancras	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
17.29	Sheffield	London St Pancras	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
17.37	Manchester	Liverpool	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
18.02	London St Pancras	Sheffield	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
18.05	London St Pancras	Nottingham	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
19.01	London St Pancras	Sheffield	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
19.04	London St Pancras	Leeds	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class

This information was previously given as a timeframe of services to avoid. To make it easier, this has now been provided as a table of services to avoid.

On special non-timetabled loco-hauled services that EMR may operate from time to time, rail staff travel will not be valid.

Reservations

Active First Class pass holders and their dependants may not book seats in advance on East Midlands Railway services. This restriction does not apply to retired staff and their dependants.

Catering

First Class travel facility holders must not accept the complimentary glass of wine, fruit juice, breakfast and snacks, but are welcome to accept complimentary tea, coffee and mineral water. Breakfast is available to purchase on-train for £5.00 (Mondays - Fridays). Snacks and other items are also available to purchase on-train.

Lounge Access

First Class lounges are not available to First Class travel facility holders before 09.00.

This information is provided by the Pricing Distribution Manager, East Midlands Railway, 1 Prospect Place, Millennium Way, Pride Park, Derby DE24 8HG

Gatwick Express

The only restrictions that apply are those applicable to ALL operators' services detailed on page 5.

Grand Central

The only restrictions that apply are those applicable to ALL operators' services detailed on page 5.

Greater Anglia

Please note the restrictions that apply to ALL operators' services detailed on page 5 in addition to the information below.

<u>Train</u>	<u>From</u>	<u>To</u>	<u>Days</u>	<u>Dates Barred</u>	<u>Facilities Barred</u>	<u>Exceptions</u>
06.00	Norwich	Liverpool Street	Monday - Friday	17/05/20 - 12/12/20	AE (Note 1)	XY
06.24	Norwich	Liverpool Street	Monday - Friday	17/05/20 - 12/12/20	AE (Note 1)	XY

Note 1: This restriction applies only to staff making journeys between Manningtree or Colchester and London and vice versa.

The following services are usually crowded. There is no specific ban on use of these services, but active and retired staff, partners and dependants are requested to avoid them where possible and use alternative services.

<u>Train</u>	<u>From</u>	<u>To</u>	<u>Days</u>	<u>Dates</u>	<u>Please avoid using</u>
08.30	Norwich	Liverpool Street	Monday - Friday	17/05/20 - 12/12/20	First Class when travelling south of Ipswich only
17.50	Liverpool Street	Norwich	Monday - Friday	17/05/20 - 12/12/20	First Class

This information was previously given as a timeframe of services to avoid. To make it easier, this has now been provided as a table of services to avoid.

Reservations

Active staff and dependants must not make First or STD seat reservations on any service booked to arrive in London before 10.00, or to depart London between 16.00 and 19.00 (inclusive) on Mondays to Fridays. This restriction does not apply to retired staff and dependants.

Catering

On trains with a café bar service, rail industry colleagues can obtain a discount on selected catering items on presentation of a valid staff travel pass.

The complimentary refreshments served in First Class or from the café bar on InterCity services are not available to staff travel holders regardless of the level of facilities held.

This information is provided by the Head of Revenue, Greater Anglia, Floor 11, One Stratford Place, Montfitchet Road, London E20 1EJ

Great Northern

The only restrictions that apply are those applicable to ALL operators' services detailed on page 5.

Great Western Railway

Please note the restrictions that apply to ALL operators' services detailed on page 5, in addition to the information below.

<u>Train</u>	<u>From</u>	<u>To</u>	<u>Days</u>	<u>Dates Barred</u>	<u>Facilities Barred</u>	<u>Exceptions</u>
13.23	Portsmouth Harbour	Cardiff Central	Friday	17/05/20 - 12/12/20	AE (Note 1)	X
14.23	Portsmouth Harbour	Cardiff Central	Friday	17/05/20 - 12/12/20	AE (Note 1)	X

Note 1: Between Portsmouth Harbour and Bristol Temple Meads only.

<u>Train</u>	<u>From</u>	<u>To</u>	<u>Days</u>	<u>Dates Barred</u>	<u>Facilities Barred</u>	<u>Exceptions</u>
All	Taunton	Bishops Lydeard	All	17/05/20 - 12/12/20	AE (Note 2)	None
All	Bishops Lydeard	Taunton	All	17/05/20 - 12/12/20	AE (Note 2)	None

Note 2: Services are provided jointly by GWR and West Somerset Railway so staff travel facilities are not valid.

The following services are usually crowded. There is no specific ban on use of these services, but active and retired staff, partners and dependants are requested to avoid them where possible and use alternative services.

<u>Train</u>	<u>From</u>	<u>To</u>	<u>Days</u>	<u>Dates</u>	<u>Please avoid using</u>
07.23	Worcester Shrub Hill	London Paddington	Monday - Friday	17/05/20 - 12/12/20	First Class and Standard Class between Swindon and Paddington
16.15	London Paddington	Swansea (First stop Bristol Parkway)	Monday - Friday	17/05/20 - 12/12/20	Standard Class between Paddington and Bristol Parkway
16.18	London Paddington	Cardiff Central	Monday - Friday	17/05/20 - 12/12/20	Standard Class between Paddington and Bristol Parkway
16.30	London Paddington	Cheltenham Spa	Monday - Friday	17/05/20 - 12/12/20	First Class and Standard Class between Paddington and Kemble
16.32	London Paddington	Taunton	Monday - Friday	17/05/20 - 12/12/20	Standard Class between Paddington and Chippenham
18.53	London Paddington	Hereford	Monday - Friday	17/05/20 - 12/12/20	Standard Class between Paddington and Oxford

19.00	London Paddington	Bristol Temple Meads (First stop Chippenham)	Monday - Friday	17/05/20 - 12/12/20	Standard Class between Paddington and Chippenham
19.02	London Paddington	Bristol Temple Meads	Monday - Friday	17/05/20 - 12/12/20	Standard Class between Paddington and Swindon
19.04	London Paddington	Plymouth/ Penzance	Monday - Friday	17/05/20 - 12/12/20	First Class and Standard Class between Paddington and Newbury
19.15	London Paddington	Weston-super-Mare (First stop Bristol Parkway)	Monday - Friday	17/05/20 - 12/12/20	Standard Class between Paddington and Bristol Parkway
19.18	London Paddington	Swansea	Monday - Friday	17/05/20 - 12/12/20	Standard Class between Paddington and Swindon

This information was previously given as a timeframe of services to avoid. To make it easier, this has now been provided as a table of services to avoid.

On GWR services, Seat Frog upgrades are permitted for Rail Staff Travel facilities holders.

Catering

First class free pass facilities holders may partake of complimentary tea, coffee, hot chocolate, water and Walkers twin pack biscuits on Great Western Railway services. However, regardless of the type of free First Class staff travel facilities held, acceptance of other complimentary food items, fruit juice, fizzy or alcoholic drinks is not permitted.

Travel facilities holders who have Priv discounted First Class tickets, a Seat Frog upgrade, or at weekends who have purchased a Weekend First upgrade, are entitled to partake of the full complimentary catering offer.

This information is provided by the Pricing Manager, Great Western Railway, Milford House, 1 Milford Street, Swindon SN1 1HL

Heathrow Express

Please note the restrictions that apply to ALL operators' services detailed on page 5, in addition to the information below.

<u>Train</u>	<u>From</u>	<u>To</u>	<u>Days</u>	<u>Dates Barred</u>	<u>Facilities Barred</u>	<u>Exceptions</u>
All	Paddington	Heathrow	All	17/05/20 - 12/12/20	BF	None
All	Heathrow	Paddington	All	17/05/20 - 12/12/20	BF	None

Hull Trains

Please note the restrictions that apply to ALL operators' services detailed on page 5, in addition to the information below.

<u>Train</u>	<u>From</u>	<u>To</u>	<u>Days</u>	<u>Dates Barred</u>	<u>Facilities Barred</u>	<u>Exceptions</u>
06.04	Beverley	Kings Cross	Monday - Thursday	17/05/20 - 12/12/20	All (Note 1)	Nil
18.48	Kings Cross	Beverley	Friday	17/05/20 - 12/12/20	All (Note 2)	Nil

Note 1: Restriction applies to travel to Retford, Grantham or London Kings Cross only.

Note 2: Restriction applies to passengers joining at Kings Cross. Boarding at other stations en-route is permitted.

The following services are usually crowded. There is no specific ban on use of these services, but active and retired staff, partners and dependants are requested to avoid them where possible and use alternative services.

<u>Train</u>	<u>From</u>	<u>To</u>	<u>Days</u>	<u>Dates</u>	<u>Please avoid using</u>
15.48	Kings Cross	Hull	Monday - Friday	17/05/20 - 12/12/20	First Class and Standard Class
12.48	Kings Cross	Beverley	Sunday (Note 3)	17/05/20 - 12/12/20	First Class and Standard Class
14.48	Kings Cross	Beverley	Sunday (Note 3)	17/05/20 - 12/12/20	First Class and Standard Class
17.48	Kings Cross	Beverley	Sunday (Note 3)	17/05/20 - 12/12/20	First Class and Standard Class

Note 3: Please avoid if boarding at London Kings Cross only.

This information was previously given as a timeframe of services to avoid. To make it easier, this has now been provided as a table of services to avoid.

Reservations

Holders of Hull Trains and National Rail staff travel cards and passes are

not permitted to make seat reservations on Hull Trains services.

Catering

Holders of First Class staff passes may partake of complimentary tea, coffee, water and biscuits/light snacks as available. However, acceptance of any other food or drink is not permitted unless a catering voucher has been purchased on board that train from the Train Manager; the receipt for this should be retained and shown to the First Class host.

Vouchers purchased on one train are not valid for use on another, and are not refundable. In all cases, priority of stock will be given to full fare paying customers, and the provision of food and drink to holders of staff passes and Priv discounted tickets is not guaranteed for shorter journeys, although every effort will be made to serve all passengers.

Staff and their dependants who have purchased PRIV discounted First Class fares, or a Weekend First upgrade, are entitled to partake of the full catering offer without the need to purchase the voucher.

This information is provided by the Pricing & Revenue Manager, Europa House, 184 Ferensway, Hull HU1 3UT

London North Eastern Railway

Please note the restrictions that apply to ALL operators' services detailed on page 5, in addition to the information below.

Reservations

Active staff and dependants must not make First Class seat reservations on Mondays to Fridays. This restriction does not apply to retired staff and their dependants.

Additionally, active and retired staff and dependants must not make STD seat reservations from Peterborough or Stevenage to London arriving before 09.40, nor from London to Stevenage or Peterborough 16.25 - 18.05 inclusive, Mondays to Fridays.

Catering

First Class free travel facilities holders may partake of tea, coffee, water, fruit juice, biscuits and savoury snacks. However, regardless of the type of free First Class staff travel facilities held, acceptance of complimentary food, fizzy or alcoholic drinks is not permitted unless a catering voucher has been purchased in advance from the designated member of on-train staff. In all cases the voucher should be handed to the member of on board crew before ordering or accepting food or drink. Vouchers purchased on one train are not valid for use on another.

Holders who have purchased Priv First Class fares, or at Weekends

who have purchased a Weekend First upgrade are entitled to partake of the offer without the need to purchase the voucher.

Seat Frog upgrades are not allowed for those with rail staff travel facilities.

For further information please contact: Pricing Manager, London North Eastern Railway, East Coast House, Skeldergate, York, YO1 6DQ.

London Northwestern Railway

See entry for *West Midlands Trains*

The only restrictions that apply are those applicable to ALL operators' services detailed on page 5

London Overground (operated by Arriva Rail London)

The only restrictions that apply are those applicable to ALL operators' services detailed on page 5.

Merseyrail

The only restrictions that apply are those applicable to ALL operators' services detailed on page 5.

Northern

Please note the restrictions that apply to ALL operators' services detailed on page 5, in addition to the information below.

You must purchase a ticket before boarding. If this is not possible you need to obtain a 'promise to pay' ticket from the Ticket Machine.

ScotRail

Please note the restrictions that apply to ALL operators' services detailed on page 5, in addition to the information below.

The following services are usually crowded. There is no specific ban on use of these services, but active and retired staff, partners and dependants are requested to avoid them where possible and use alternative services.

<u>Train</u>	<u>From</u>	<u>To</u>	<u>Days</u>	<u>Dates</u>	<u>Please avoid using</u>
07.00 eXpress	Edinburgh Waverly	Glasgow Queen Street	Monday - Friday	17/05/20 - 12/12/20	First Class only
07.15 eXpress	Edinburgh Waverly	Glasgow Queen Street	Monday - Friday	17/05/20 - 12/12/20	First Class only
07.30 eXpress	Edinburgh Waverly	Glasgow Queen Street	Monday - Friday	17/05/20 - 12/12/20	First Class only
07.45 eXpress	Edinburgh Waverly	Glasgow Queen Street	Monday - Friday	17/05/20 - 12/12/20	First Class only
08.00 eXpress	Edinburgh Waverly	Glasgow Queen Street	Monday - Friday	17/05/20 - 12/12/20	First Class only
07.00 eXpress	Glasgow Queen Street	Edinburgh Waverly	Monday - Friday	17/05/20 - 12/12/20	First Class only
07.15 eXpress	Glasgow Queen Street	Edinburgh Waverly	Monday - Friday	17/05/20 - 12/12/20	First Class only
07.30 eXpress	Glasgow Queen Street	Edinburgh Waverly	Monday - Friday	17/05/20 - 12/12/20	First Class only
07.45 eXpress	Glasgow Queen Street	Edinburgh Waverly	Monday - Friday	17/05/20 - 12/12/20	First Class only
08.00 eXpress	Glasgow Queen Street	Edinburgh Waverly	Monday - Friday	17/05/20 - 12/12/20	First Class only
05.39	Aberdeen	Glasgow Queen Street	Monday - Friday	17/05/20 - 12/12/20	First Class only
05.48	Aberdeen	Edinburgh	Monday - Friday	17/05/20 - 12/12/20	First Class only
16.28	Edinburgh	Aberdeen	Monday - Friday	17/05/20 - 12/12/20	First Class only
16.42	Glasgow Queen Street	Aberdeen	Monday - Friday	17/05/20 - 12/12/20	First Class only
17.16	Aberdeen	Edinburgh	Monday - Friday	17/05/20 - 12/12/20	First Class only
17.34	Edinburgh	Aberdeen	Monday - Friday	17/05/20 - 12/12/20	First Class only
17.39	Aberdeen	Glasgow Queen Street	Monday - Friday	17/05/20 - 12/12/20	First Class only
17.40	Glasgow Queen Street	Aberdeen	Monday - Friday	17/05/20 - 12/12/20	First Class only
17.42	Edinburgh	Inverness	Monday - Friday	17/05/20 - 12/12/20	First Class only
18.07	Glasgow Queen Street	Inverness	Monday - Friday	17/05/20 - 12/12/20	First Class only

This information was previously given as a timeframe of services to avoid. To make it easier, this has now been provided as a table of services to avoid.

Reservations

Active staff and dependants must not make First Class seat reservations on Mondays to Fridays. Please make use of any unreserved seats, unless they are required by fare paying customers. This restriction does not apply to retired staff and their dependants.

Catering

Holders of First Class staff passes or travelling with first class priv, discounted tickets may partake of complimentary tea, coffee, water and biscuits/light snacks as available. However, acceptance of any other food or drink is not permitted. In all cases, priority of stock will be given to full fare paying customers, and the provision of food and drink to holders of staff passes and Priv, discounted tickets is not guaranteed although every effort will be made to serve all passengers.

Southeastern

The only restrictions that apply are those applicable to ALL operators' services detailed on page 5.

Southern

The only restrictions that apply are those applicable to ALL operators' services detailed on page 5.

South Western Railway

The only restrictions that apply are those applicable to ALL operators' services detailed on page 5.

This information is provided by the Pricing Manager, South Western Railway, Friars Bridge Court, 41-45 Blackfriars Road, London SE1 8NZ.

Stansted Express

The only restrictions that apply are those applicable to ALL operators' services detailed on page 5.

TfL Rail

The only restrictions that apply are those applicable to ALL operators' services detailed on page 5.

ThamesLink

The only restrictions that apply are those applicable to ALL operators' services detailed on page 5.

TransPennine Express

Please note the restrictions that apply to ALL operators' services detailed on page 5, in addition to the information below.

Reservations

First Class seat reservations for active staff and dependants are not permitted. This restriction does not apply to retired staff and their dependants.

This information is provided by the Pricing Manager, TransPennine Express, 7th Floor, Bridgewater House, 60 Whitworth Street, Manchester M1 6LT.

Transport for Wales

Please note the restrictions that apply to ALL operators' services detailed on page 5, in addition to the information below.

The following services are usually crowded. There is no specific ban on use of these services, but active and retired staff, partners and dependants are requested to avoid them where possible and use alternative services.

<u>Train</u>	<u>From</u>	<u>To</u>	<u>Days</u>	<u>Dates</u>	<u>Please avoid using</u>
07.38	Merthyr Tydfil	Bridgend	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
13.31	Manchester Piccadilly	Tenby	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
06.37	Cardiff Central	Pembroke Dock	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
07.41	Barry Island	Aberdare	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
06.10	Shrewsbury	Maesteg	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
07.42	Bridgend	Aberdare	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
05.46	Carmarthen	Manchester Piccadilly	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class

17.24	Cardiff Queen Street	Cardiff Bay	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
14.31	Manchester Piccadilly	Milford Haven	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
05.54	Milford Haven	Manchester Piccadilly	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class
17.36	Cardiff Queen Street	Cardiff Bay	Monday - Friday	17/05/20 - 12/12/20	First and Standard Class

This information was previously given as a timeframe of services to avoid. To make it easier, this has now been provided as a table of services to avoid.

Reservations

Business Class seat reservations are not permitted.

Catering

Holders of First Class travel facilities are not permitted to accept free meals in Business Class. Meals can be purchased on the day of travel from the catering staff. Where seats are available, holders of STD Class travel facilities may travel in Business Class accommodation upon payment of the relevant upgrade for the journey being made and meals will be included.

This information is provided by the Head of Revenue, Transport for Wales Rail Services, St. Mary's House, 47 Penarth Road, Cardiff, CF10 5DJ.

West Midlands Railway

The only restrictions that apply are those applicable to ALL operators' services detailed on page 5.

Shipping Services and Leisure Railways

There are no specific restrictions for shipping services and leisure railways, though rail staff travel facilities may be unavailable during peak times or on special services. Shipping services must be booked in advance and you should always contact the leisure railway before the date of your intended trip in case of any restrictions. Please read the 'Where Can I go?' booklet for information on how to book.

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